## Welcome

Before we get started, spend a few moments thinking about these questions. Feel free to type your answers in the chat or unmute yourself:

- What's a lesson you learned from a study abroad or experiential
  - learning experience?
- How do you think this compares to what students are learning today?

Good news will come to you from far away.

Lucky # 8, 14, 25, 29, 32, 33 Learn Chinese: Ke-Shi, 可是, However

#### Emergency/urgence:

European Medical Emergency: 112

Ambulance: 15

Hospital (4 Blvd Hauterive) 05 59 92 48 48

Police: 17 Taxi:

05 59 02 22 22 USAC Pau Office: 05 59 40 73 13 USAC Cell Phone : 06 07 4 52 75

06 78 7 90 47

USAC central, Reno: 0017:5 784 6569 American embassy in Paris

My housing: 11 av e. Montardon

65 59 801773

Thursday, January 20, 2011

So let me lay it out to you.... Problem:

- 1. Coffee in France is served in thimbles they like to call espresso. I prefer my coffee by the mug, and sometimes
- 2. At school, I drink espresso from a vending machine. The Spanish lady in my class calls it dirty water, if that tells
- 3. If I miss breakfast (which is at 7:15-7:30 AM) I miss my bowl of coffee, ergo I end up drinking extra espresso
- 4. Coffee pots are actually kind of expensive.

Solution: This is where the Nobel Peace Prize comes into play...





- Assessment Initiative
  - Global Engagement Survey
  - Pilot Year Results
  - 2022-2023 Results
- Further Assessment Goals





## **Global Engagement Survey**

- Pre & Post Assessment
- NU Pilot year: 2021- 2022
- Incorporated in both the Course & the Badge, as well as traditional study abroad participants

## **Global Engagement Survey Cohort Members**





## Dickinson





**Child Family Health International** 





















## **Highlighted Research & Publications**

In Their Own Words: How Diverse Students View the Strengths They Bring to Community-Based Global Learning Experiences

\*Originally published on Diversity Abroad website August 3, 2020

Caitlin Ferrarini, the University of Massachusetts Boston, PhD student in the School for Global Inclusion and Social Development

Nora Pillard Reynolds, PhD, Haverford College, Fellow for Ethical Global Learning

While practitioners and researchers are beginning to use strengths-based approaches to enhance global learning experiences for increasingly diverse students, qualitative research from the 2019 Global Engagement Survey (GES) shows that diverse and marginalized students also recognize the strengths that they bring to community-based global learning (CBGL) experiences. The 1,500 students across eleven institutions who answered the survey participated in various CBGL experiences such as service-learning, solidarity programs, internships, and research. This article seeks to highlight the voices of students from diverse groups including racial and ethnic minority, low-income, LGBTQ, female, international, and many intersections of these identities. Students saw their strengths in three main areas: comfort in discussing diversity, capacity to identify with marginalized communities, and motivation to take social action.

"I have a better sense of how interconnected the world is":

Student perceptions of learning and global engagement during study abroad

Maureen Vandermaas-Peeler

Elon University

Jennifer Duncan-Bendix Maja Sbahl Biehl

DIS, Study Abroad in Scandinavia

PRACTICE-BASED ARTICLE

A Novel Instrument for the Community-Centred Assessment of Outcomes Resulting from Visits by Foreign Student Groups

Mathew H. Gendle<sup>1,\*</sup>, Bandula Senadeera<sup>2</sup>, Amanda Tapler<sup>3</sup>

- <sup>1</sup>Director of Project Pericles and Professor of Psychology, Elon University, Elon NC, USA
- <sup>2</sup>International Unit, Sarvodaya, Moratuwa, Sri Lanka
- <sup>3</sup>Associate Director of Project Pericles and Senior Lecturer in Public Health Studies, Elon University, Elon NC. USA

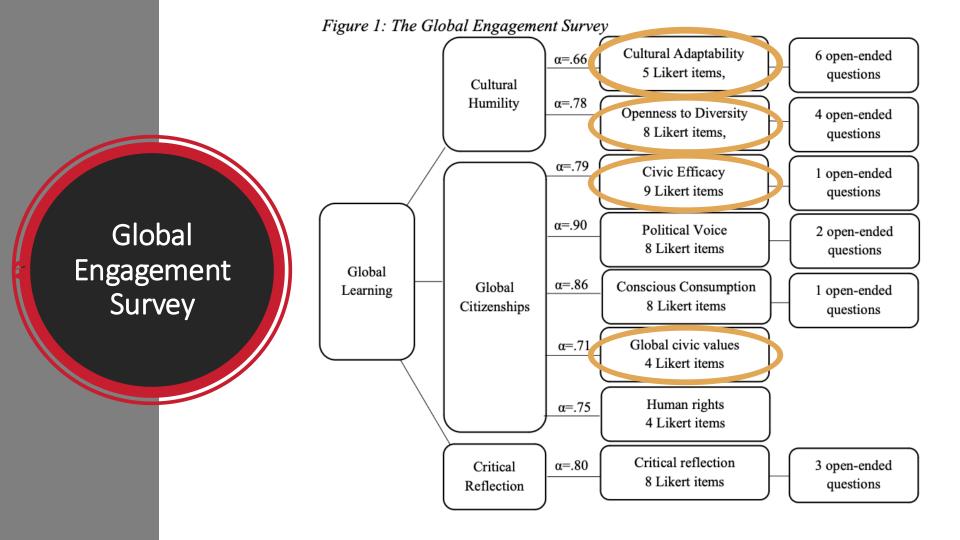




## **Global Engagement Survey**

- 3 components of Global Learning
- Both qualitative & quantitative data
  - Likert Scale, with open response prompts based on the answer
- Data for institution and comparative against collaborative members







## **Global Engagement Survey & Global Learning Goals**

| GEO's Global Learning Goals | GES Metrics           |  |
|-----------------------------|-----------------------|--|
| Personal Development        | Cultural Adaptability |  |
| Systems Thinking            | Civic Efficacy        |  |
| Difference and Diversity    | Openness to Diversity |  |
| Ethical Action              | Global Civic Values   |  |

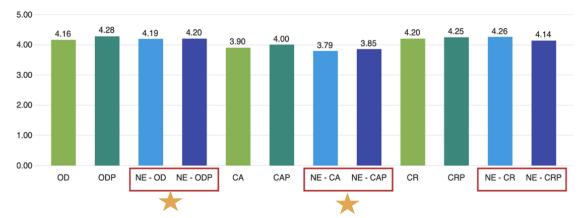


## **Survey Completion Numbers**

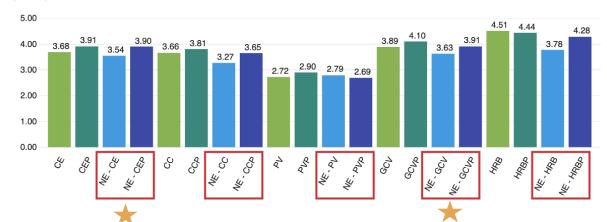
|                          | Pre – Survey           | Post - Survey         |
|--------------------------|------------------------|-----------------------|
| Northeastern (2021-2022) | 71                     | 18                    |
| Northeastern (2022-2023) | 506                    | 239 *still collecting |
| All GES (2021- 2022)     | 1264                   | 511                   |
| All GES (2022-2023)      | 1656 *still collecting | 577 *still collecting |



Pilot Data (2021-2022) comparing Northeastern and GES pre-and postsurvey results for each of the Global Learning Metrics Total data set & Northeastern: Pre & post-survey means on Openness to Diversity (OD), Cultural Adaptability (CA), and Critical Reflection (CR)



Total & Northeastern: Pre- and post-survey means on Civic Efficacy (CE), Conscious Consumption (CC), Political Voice (PV), Global Civic Values (GCV), & Human Rights Beliefs (HRB)





# 2021-2022 Pilot Year Changes for metrics aligned with Global Learning Goals

|              | Cultural<br>Adaptability<br>(Personal Dev.) | Civic Efficacy<br>(Systems Thinking) | Openness to Diversity (Difference & Diversity) | Global Civic Values<br>(Ethical Action) |
|--------------|---|--------------------------------------|--|---|
| NU Pre       | 3.79  | 3.57                                 | 4.19   | 3.69                                    |
| NU Post      | 3.89  | 3.91                                 | 4.20   | 3.91                                    |
| Difference   | +.1   | + .34                                | +.1  | +.22                                    |
| GES All Pre  | 3.90  | 3.69                                 | 4.16   | 3.89                                    |
| GES All Post | 4.00  | 3.91                                 | 4.28   | 4.11                                    |
| Difference   | +.1   | + .22                                | +.12   | + .22                                   |



#### **Additional observations**

|              | Conscious Consumption Civic Efficac |       | Human Rights<br>Beliefs |
|--------------|-------------------------------------|-------|-------------------------|
| NU Pre       | 3.27                                | 3.57  | 3.78                    |
| NU Post      | 3.65                                | 3.91  | 4.28                    |
| Difference   | +.38                                | + .34 | +.50                    |
| GES All Pre  | 3.66                                | 3.69  | 4.51                    |
| GES All Post | 3.81                                | 3.91  | 4.44                    |
| Difference   | +.15                                | + .22 | 07                      |

Figure 1: The Global Engagement Survey Cultural Adaptability 6 open-ended  $\alpha = .66$ 5 Likert items, questions Cultural Humility  $\alpha = .78$ Openness to Diversity 4 open-ended 8 Likert items, questions  $\alpha = .79$ Civic Efficacy 1 open-ended 9 Likert items questions  $\alpha = .90$ Political Voice 2 open-ended 8 Likert items questions Global Global z = .86Conscious Consumption Learning 1 open-ended 8 Likert items Citizenships questions Global civic values  $\alpha = .71$ 4 Likert items Human rights  $\alpha=.75$ 4 Likert items Critical reflection  $\alpha = .80$ 3 open-ended Critical 8 Likert items Reflection questions



## **Qualitative Data Insights**

| GES Metrics           | GEO's Global Learning Goals |  |
|-----------------------|-----------------------------|--|
| Cultural Adaptability | Personal Development        |  |
| Civic Efficacy        | Systems Thinking            |  |
| Openness to Diversity | Difference and Diversity    |  |
| Global Civic Values   | Ethical Action              |  |



## **Qualitative Data Insights: Difference & Diversity**

Could you describe a point at which you get uncomfortable discussing diversity with people of different cultures?

Pre-Survey – 48 responses

Post-Survey – 14 responses

| A feeling of "majority v minority" – 56%    | A feeling of "majority v minority" – 50%    |
|---|---|
| No issue – 25%                              | When others are rude or disrespectful – 36% |
| When others are rude or disrespectful – 21% | Lacking the "right" language – 14%          |
| Lacking the "right" language – 10%          | No issue – 7 %                              |
| Avoid this by listening – 6 %               | Unexpected response or rationale 7%         |



## **Qualitative Data Insights: Difference & Diversity**

Could you describe a point at which you get uncomfortable discussing diversity with people of different cultures?

#### **Pre-Survey**

"Truthfully, I get uncomfortable when talking about subjects I'm not informed about such as differences in traditions or ways of life. In addition, I do find myself apprehensive about asking questions. I am a naturally inquisitive person, always wanting to learn more, but I get nervous to say the wrong thing at the wrong time."

#### **Post-Survey**

"When I have to self-represent myself as a white person in the US in a conversation about race, I get uncomfortable navigating how to say something of substance while trying not to offend anyone or speak for others."



## **Qualitative Data Insights: Difference & Diversity**

Could you describe a point at which you get uncomfortable discussing diversity with people of different cultures?

#### **Post-Survey**

"When those of a different culture seem to overaccommodate their speech patterns or mannerisms to my culture, or claim to know more about my culture than me"

"When the other person doesn't want to have an open conversation, [or] is defensive or aggressive."



# **Limitations & Insights of Difference & Diversity Data**

- Only 18 Post- Survey responses fewer qualitative responses
- Limited difference between 21-22 Pre & Post-Survey numbers
- Nonetheless:
  - Themes align with outside research
  - Presents additional content for GBST
     1012, GEXO Badge & onsite support

# Openness to Diversity/Diversity & Difference NU Averages & Difference between 2021-2022 & 2022-2023\* Pre-Survey Post-Survey Difference between pre-and post-survey 2021 – 2022: 4.19 4.20 +.01 2022 – 2023: 4.15 4.23 +.08



## **Comparative Insights with 2022-2023 Results**

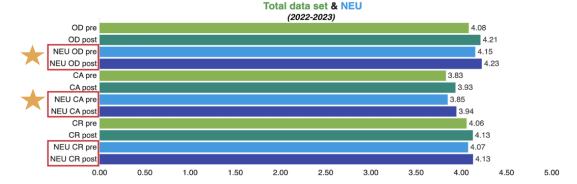
|                          | Pre – Survey           | Post - Survey         |
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#### **Highlights:**

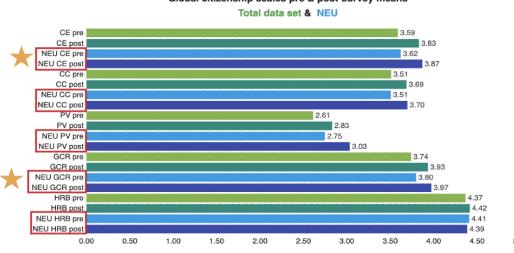
- The greatest positive change occurs in the Global Citizenship metrics/scales, appx. increase of +.20 except HRB
- Conscious Consumption
   experiences a positive change
   similar to pilot year
- Cultural Adaptability notably stayed very close to the All GES rates.

#### Openness to Diversity, Cultural Adaptability & Critical Reflection scales pre & post-survey means



Scales: Civic Efficacy (CE), Conscious Consumption (CC), Political Voice (PV), Global Civic Responsibility (GCR), & Human Rights Beliefs (HRB)

#### Global citizenship scales pre & post-survey means





# Global Learning Goals' metrics for GES Consortium & Northeastern

|                               | Cultural Adaptability (Personal Dev.) | Civic Efficacy<br>(Systems Thinking) | Openness to Diversity (Difference & Diversity) | Global Civic Values<br>(Ethical Action) |
|-------------------------------|---------------------------------------|--------------------------------------|--|---|
| 2022-2023<br>GES Pre-Survey   | 3.83                                  | 3.59                                 | 4.08   | 3.74                                    |
| 2022-2023<br>NU Pre-Survey    | 3.85                                  | 3.62                                 | 4.15   | 3.80                                    |
| 2022-2023<br>GES Post-Survey  | 3.93                                  | 3.83                                 | 4.21   | 3.93                                    |
| 2022 – 2023<br>NU Post-Survey | 3.94                                  | 3.87                                 | 4.23   | 3.97                                    |



# Global Learning Goals' metrics for 2021-2022 & 2022-2023

|  | Cultural<br>Adaptability<br>(Personal Dev.) | Civic Efficacy<br>(Systems Thinking) | Openness to Diversity (Difference & Diversity) | Global Civic Values (Ethical Action) |
|--|---|--------------------------------------|--|--------------------------------------|
| 2021 – 2022:<br>NU Pre-Survey              | 3.79  | 3.57                                 | 4.19   | 3.69                                 |
| 2021 – 2022:<br>NU Post-Survey             | 3.85  | 3.91                                 | 4.20   | 3.91                                 |
| Difference                                 | +.06  | + .34                                | +.01   | +.22                                 |
| 2022 – 2023:<br>NU Pre-Survey              | 3.85  | 3.62                                 | 4.15   | 3.80                                 |
| 2022 – 2023:<br>NU Post-Survey             | 3.94  | 3.87                                 | 4.23   | 3.97                                 |
| Difference                                 | +.09  | +.25                                 | +.08   | +.17                                 |
| Difference of yearly<br>change pre to post | +.03  | 11                                   | +.07   | 05                                   |



## Summary of the big takeaways for the data for both years:

- Notable gains among the metrics for the "Global Citizenship" component
- Identification of opportunities to scaffold more teaching and learning around difference and diversity.
- Future data will provide further insights and opportunities!

